

YU Student Complaint Process

Yeshiva University desires to provide all students with an exceptional educational experience and therefore seeks to resolve student complaints in a timely and effective manner.

The U.S. Department of Education requires all universities to offer students a procedure to address the following concerns:

1. Complaints that allege violations of State Consumer protection laws that include, but are not limited, to fraud and false advertising;
2. Complaints that allege violations of State laws or rules relating to the licensure of postsecondary institutions; and/or
3. Complaints relating to the quality of education or other State or accreditation requirements.

Students should first contact the appropriate YU administrative office regarding their complaint.

- Academics (schools and colleges, academic achievement)
 - Office of the Provost - [Office of the Provost](#) | Yeshiva University (yu.edu)
- Admissions
 - Undergraduate Admissions - [Undergraduate Admissions](#) | Yeshiva University (yu.edu)
 - Graduate Admissions - [Graduate Schools and Programs](#) | Yeshiva University (yu.edu)
- Student Finance (tuition and fees, loans, scholarships, grants)
 - Office of Student Finance - [Office of Student Finance](#) | Yeshiva University (yu.edu)
- Academic Records
 - Office of the Registrar - [Office of the Registrar](#) | Yeshiva University (yu.edu)
- Student Activities
 - Undergraduate Student Life - <https://www.yu.edu/osl>
- Housing
 - Office of Residence Life - <https://www.yu.edu/residence-life/beren> and <https://www.yu.edu/residence-life/wilf>
- Libraries - [Yeshiva University Libraries](#) (yu.edu)

If a student believes that YU's internal procedures have not adequately resolved the complaint, the student may contact the NY State Department of Education: [Filing a Complaint About a College or University](#).

Mailing Address:

New York State Education Department
Office of College and University Evaluation (OCUE)
89 Washington Avenue, EBA 960
Albany, New York 12234
ocueinfo@nysed.gov (For NC-SARA complaints: IHEauthorize@nysed.gov)

OCUE Information: 518-474-1551

NYSED General Information: 518-474-3852

For complaints involving distance education courses or programs under NC-SARA rules, see [NC-SARA Student Complaint Information](#).